



Energy Assistance Project Reach

Project REACH: Relief through Energy Assistance to Prevent Customer Hardships

LOW-INCOME ASSISTANCE

Nevada Power is committed to providing financial assistance to the most vulnerable of our customers — adults over the age of 62, medically fragile persons, as well as Reserve and National Guard members. In partnership with United Way of Southern Nevada, Nevada Power funds Project REACH to help our “at risk” customers pay for their energy needs.

If you are having a problem paying your power bill, meet the income guidelines below and are over the age of 62, medically fragile or a Reserve and National Guard member, please call one of the United Way partner agencies below to apply for Project REACH. Administered through United Way of Southern Nevada, Project REACH is available year round until funds are exhausted.

Household Size	Maximum Annual Income
1 – 2	\$ 29,300
3	\$ 34,400
4	\$ 41,500
5	\$ 48,600
6	\$ 55,700
Each Additional	\$ 7,100

Caring, Helping, & Restoring Lives, Inc.889-4466

Clark County Senior Advocate Program455-7051

East Valley Family Service631-7098

HELP of Southern Nevada 369-4357 ext. 231

Helping Hands of Vegas Valley633-7264

Henderson Senior Services267-4156

HopeLink566-0576 ext. 10

Las Vegas Senior Lifeline933-1194

Las Vegas-Clark County Urban League636-3949

Laughlin Family Resource Center298-2592

Lutheran Social Services of Nevada639-1730

Nevada Association of Latin Americans, Inc. (NALA)382-6252

North Las Vegas Helping Hands649-7853

Salvation Army Family Services649-8240

United Labor Agency of Nevada (ULAN)648-3500



Conservation Corner



We pick up your old fridge. And you pick up 30 bucks.

Chances are, that old refrigerator or freezer in your garage is running up your utility bill. That's because they can use three times as much energy as newer ones. But there's an easy solution. You can pick up \$30 in cold cash just by recycling your older appliance with Nevada Power. We'll even pick it up for free. Now you can do something good for yourself, good for the environment and lower your energy bills too.

For more information or to schedule a pickup, visit nevadapower.com/refrigerator or call toll-free, (877) 289-8260.

SIX WAYS TO MAKE PAYING EASIER



Shop & Pay — Pay your power bill at supermarkets and drugstores near you.



Electric Check — Deduct your power bill directly from your bank account.



Online Pay — Pay your power bill online, right from your home computer at nevadapower.com.



Select Your Due Date — Choose the date you would like to pay your bill.



Equal Payment Plan — Even out your energy costs throughout the seasons.



BillMatrix — Pay your bill with your debit card, credit card or Check-by-Phone. Just call (800) 253-8084. BillMatrix will charge a processing fee.

If you have difficulty making a payment, please call us at (702) 402-5555. We may be able to make payment arrangements with you depending upon a number of factors including your past credit history. And if there is a permanent resident living in your home who is seriously ill, disabled or 62 years of age or older, please call us so we can update your account information.

ENERGY ASSISTANCE SOURCES

Nevada Energy Connection can help low-income customers pay their energy bills and/or, weatherize their home. To qualify, you must be a residential customer and meet certain low-income guidelines. For more information call (866) 846-2009 or visit their website at nevadaenergyconnection.nv.gov.

ENERGY CONSERVATION

We offer information on proven conservation techniques in order to lower your electric bill. You may complete a self-audit online and learn more about conservation techniques by visiting our website at nevadapower.com/conservation/



Power Content Label*

SOURCES OF ENERGY

Annually, Nevada Power generates approximately 63 percent of the electricity needed to supply our customers. The balance of power used to serve our customers is purchased from the "grid," a transmission network connected to various generating facilities in the Western United States. (Electricity, when purchased in this way cannot be labeled as coming from any one particular source.) The following table represents our average fuel mix from both our own generation and the power purchased to serve you.

ENERGY SOURCE	MEGAWATT HOURS	% OF TOTAL
Coal	6,962,814	31.69%
Natural Gas	12,443,321	56.64%
Oil	5,156	0.02%
Hydroelectric	1,733,175	7.89%
Geothermal	112,870	0.51%
Solar	4,011	0.02%
Nuclear	555,756	2.53%
Wind	81,358	0.37%
Biofuel	48,700	0.22%
Biomass	15,469	0.07%
Other	5,729	0.03%
Total	21,968,360	100.00%

EMISSIONS OF ENERGY SOURCES

At Nevada Power we care about the environment, just like you. Therefore, we continuously strive to operate all our facilities at less than permitted emission limits approved by the regulatory authorities (U.S. Environmental Protection Agency, Nevada Division of Environmental Protection and Clark County Department of Air Quality Management.) The provided emissions data is derived from actual Nevada Power reported emissions and regional averages to account for purchased power.

SPECIFIC EMISSION TYPE	POUNDS PER MEGAWATT-HOUR
High-level Radioactive Waste	n/a
Sulfur Dioxide	0.75
Carbon Dioxide	1,378.75
Carbon Monoxide	0.69
Particulate Matter	0.07
Volatile Organic Compounds	0.02
Oxides of Nitrogen	1.75
Heavy Metals	<0.01

*Above tables calculated in compliance with Nevada Administrative Code, NAC704.2785.

More Questions?

For more information visit: nevadapower.com or call Nevada Power at (702) 402-5555.
Para Español llame al (702) 402-5554
o visite nevadapower.com/español.


Nevada Power.
More power to you.