

Power Content Label*

SOURCES OF ENERGY

Annually, Sierra Pacific Power now d/b/a NV Energy, generates approximately 47 percent of the electricity needed to supply our customers. The balance of power used to serve our customers is purchased from the "grid," a transmission network connected to various generating facilities in the Western United States. (Electricity, when purchased in this way cannot be labeled as coming from any one particular source.) The following table represents our average fuel mix from both our own generation and the power purchased to serve you.

| ENERGY SOURCE | MEGAWATT HOURS | % OF TOTAL |
|---------------|------------------|----------------|
| Coal | 3,644,635 | 44.71% |
| Natural Gas | 2,762,178 | 33.88% |
| Oil | 2,726 | 0.03% |
| Hydroelectric | 714,282 | 8.76% |
| Geothermal | 594,584 | 7.29% |
| Solar | 2,120 | 0.03% |
| Nuclear | 293,784 | 3.60% |
| Wind | 43,008 | 0.53% |
| Biofuel | 83,348 | 1.02% |
| Biomass | 8,177 | 0.10% |
| Other | 3,029 | 0.04% |
| Total | 8,151,870 | 100.00% |

EMISSIONS OF ENERGY SOURCES

At NV Energy we care about the environment, just like you. Therefore, we continuously strive to operate all our facilities at less than permitted emission limits approved by the regulatory authorities (U.S. Environmental Protection Agency and Nevada Division of Environmental Protection.) The provided emissions data is derived from actual NV Energy reported emissions and regional averages to account for purchased power.

| SPECIFIC EMISSION TYPE | POUNDS PER MEGAWATT-HOUR |
|------------------------------|--------------------------|
| High-level Radioactive Waste | n/a |
| Sulfur Dioxide | 2.17 |
| Carbon Dioxide | 1,658.00 |
| Carbon Monoxide | 0.15 |
| Particulate Matter | 0.10 |
| Volatile Organic Compounds | 0.01 |
| Oxides of Nitrogen | 3.65 |
| Heavy Metals | <0.01 |

*Above tables calculated in compliance with Nevada Administrative Code, NAC704.2785.

Eight Easy Ways to Pay Your Bill

Online Pay – One time payment with MyAccount. Pay your power bill online from your home computer at nvenergy.com/

Shop & Pay – Pay your power bill at supermarkets and drugstores near you.

Electric Check – Deduct your power bill directly from your bank account.

Go Paperless with Online Pay – You can view and pay your power bill online.

Select Your Due Date – Choose the date you would like to pay your bill.

Equal Payment Plan – Even out your energy costs throughout the seasons.

ATM, Debit or Credit Cards – Pay your bill with your debit card, credit card or Check-by-Phone. Just call (800) 809-1013. BillMatrix will charge a processing fee.

Time of Use (TOU) – You're rewarded for reducing your consumption. Call (702) 405-2077 for more information.

If you have difficulty making a payment, please contact us at the telephone number shown on your bill. We may be able to make payment arrangements with you depending upon a number of factors including your past credit history. And if anyone residing at this address is either disabled or 62 years of age or older, please contact the telephone number shown on your bill so we can update your account information.

Energy Assistance Sources

Nevada Energy Connection can help low-income customers pay their energy bills and/or, weatherize their home. To qualify, you must be a residential customer and meet certain low-income guidelines. For more information call (866) 846-2009 or visit their website at nevadaenergyconnection.nv.gov/

Energy Conservation

We offer information on proven conservation techniques in order to lower your electric bill. You may complete a self-audit online and learn more about conservation techniques by visiting our website at nvenergy.com/conservation/